



SRI AKILANDESWARI WOMEN'S COLLEGE, WANDIWASH.

(Re-Accredited with 'A' Grade By NAAC) (Recognised under section 2(f) and 12(B) of UGC Act.)
(Permanent Affiliation Granted by Thiruvalluvar University)

2.5.1: Mechanism of internal/external assessment is transparent and the grievance redressal system is time- bound and efficient

The mechanism for internal and external assessment at Sri Akilandeswari Women's College, Wandiwash is effective, with a transparent grievance redressal model:

Internal Assessment:

- Clear criteria and rubrics for evaluation are communicated to students.
- Regular assessments and feedback are provided to students.
- Students can request clarification on assessments if needed.
- Departmental assessment committees review and resolve student grievances.

External Assessment (Examinations):

- Exam schedules and procedures are publicly available.
- The mechanism for addressing internal examination-related grievances is transparent, time-bound, and efficient. Student grievances related to internal examinations are first addressed at the departmental level in consultation with the examination cell. For serious complaints, the examination committee, in consultation with the Principal, IQAC members, all Heads of Departments (HODs), and the management, ensures resolution.
- Post-exam review sessions are held for students to discuss concerns.

Grievance Redressal Mechanism:

- Grievance Redressal Cell: This cell is a dedicated team for receiving and addressing student complaints.
- Time-bound resolution: Grievances are addressed within 7 working days.
- Appeal mechanism: Students can appeal to the Principal for internal grievances and to the COE for external grievances.

Transparency:

- Assessment criteria and rubrics are publicly available.
- Student performance data and feedback are shared with students.
- Departmental assessment marks and attendance are maintained by the College Examination Cell for future reference.

This mechanism ensures transparency, accountability, and timely resolution of student grievances, promoting a fair and supportive academic environment.

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